

The Surrey One-Stop-Shop



What we'll cover today

1. What home energy improvements could I do to my home?
2. What does the home energy improvement process look like?
3. How can I access help with my home energy project?



Adam Wilson
Project Delivery Lead



**What home energy
improvements could I
do to my home?**



Why undertake energy improvements to your home?



Reduce energy bills

Improve comfort at home

Better home health

Lower carbon emissions



Insulate your home

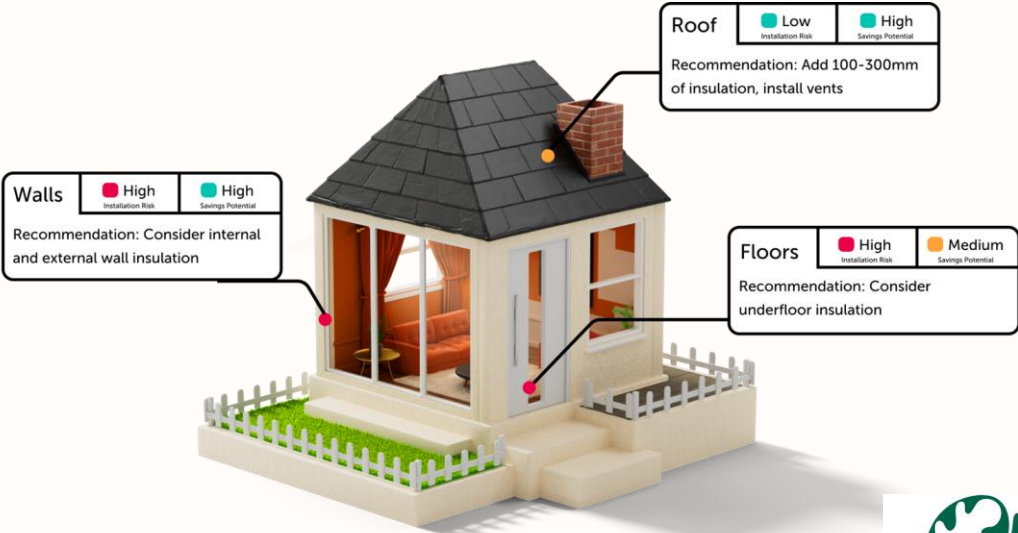


Reduce energy bills

Improve comfort at home

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Lower carbon emissions



Reduce draughts and improve ventilation



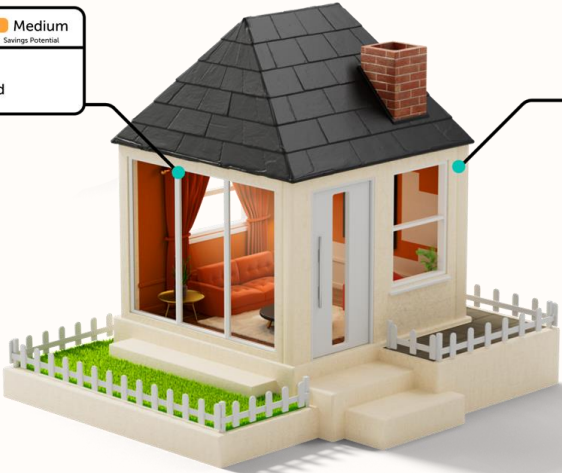
Reduce energy bills

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Better home health

Lower carbon emissions

Openings High Installation Risk Medium Savings Potential
Recommendation: Replace single-glazed windows with double-glazed



Ventilation High Installation Risk Medium Savings Potential
Recommendation: Upgrade ventilation mechanism in concert with proposed insulation measures



Generate your own energy

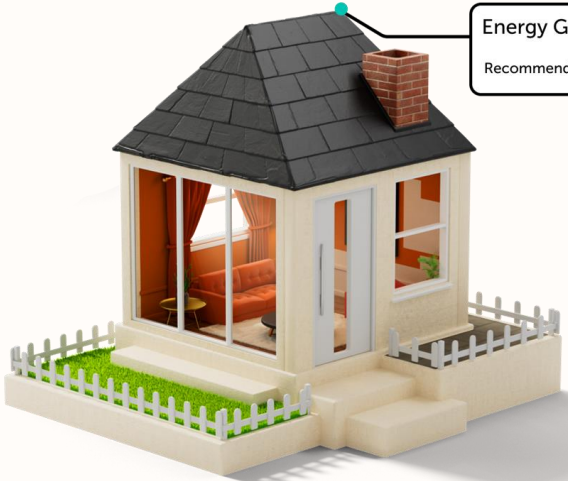


Reduce energy bills

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Energy Generation	■ High Installation Risk	■ High Savings Potential
Recommendation: Install solar panels at front of property		



Switch to a low carbon heating system



Reduce energy bills

Improve comfort at home

Better home health

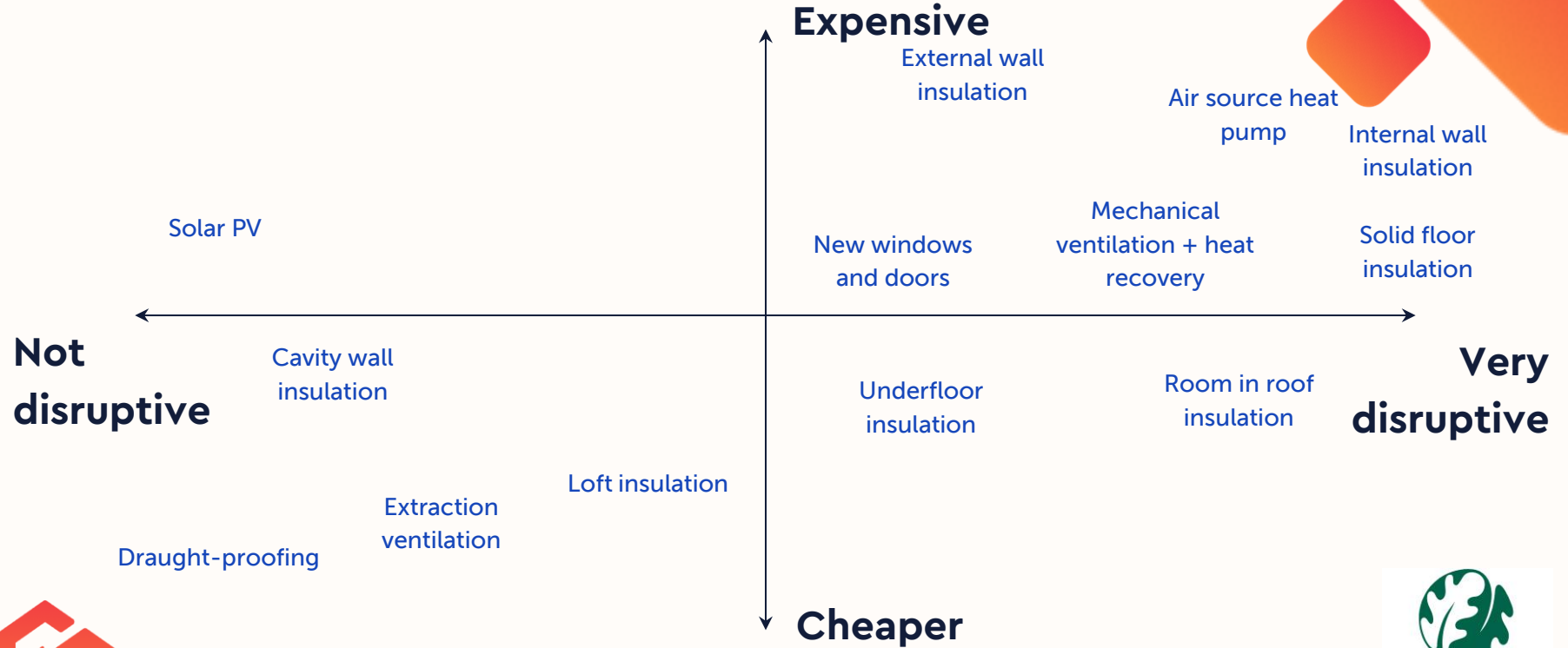
Lower carbon emissions



Heating System	■ High <small>Installation Risk</small>	■ Medium <small>Savings Potential</small>
Recommendation: Install air-source heat pump		



What are my options?



Why we take a “Whole House Approach”

We look at your whole home as a system not focusing on individual elements

This approach allows us to:

- ✓ Find synergy across various measures
- ✓ Avoids unintended consequences
- ✓ A whole house approach will give long term savings and enhanced comfort



**What does the home
energy improvement
process look like?**





**Make it easy for homeowners to start their
energy efficiency journey**

Plan

Design

Install



Step 1 – Home Energy Plan



Home Energy Survey

- 2-3 hour survey
- Building condition, ventilation, energy, significance



Home Energy Plan

- Phased delivery plan for your home
- In line with your budget and other home improvements



Consultation with your Retrofit Coordinator

- Answer your questions and explain process
- Confirm the approach and best phasing for your needs



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£550-£950

£220-£380

(60% discount)

For the first
245 customers

Step 2 – Detailed Project Plan



Project Scope of Work

- Confirm design requirements to tender with contractors
- Ensure designs factor in future work



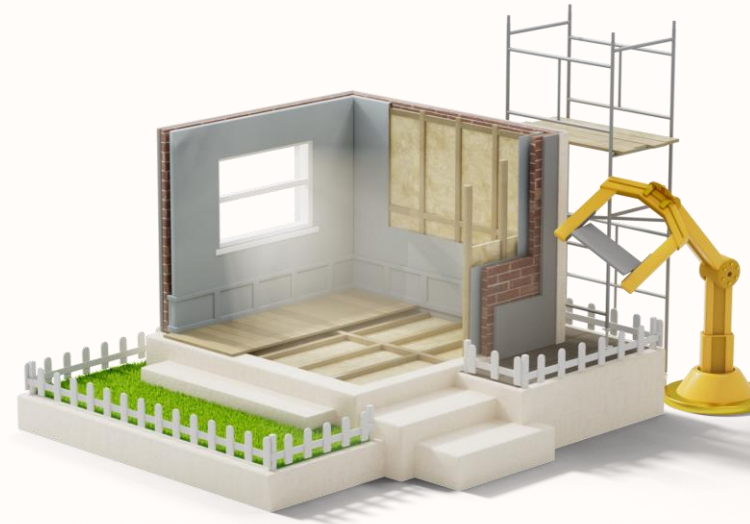
Request quotes

- Shortlist installers from our network and your connections
- Expert advice on quotes and designs



Choose your installers

- Guidance and advice on best contractor for your project
- Develop your installation plan



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£1500-£2500

£600-£1,000

(60% discount)

For the first
25 customers

Step 3 – Start Installation



Confirm Project Plan

- Managed via your project dashboard
- Timings of installation confirmed



Manage and coordinate contractors onsite

- Site visits at key project stages for quality assurance
- Weekly progress and schedule updates



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~~£2,000-£3,500~~

£800-£1,400

(60% discount)

For the first
25 customers

Step 4 – Sign-off and enjoy your warmer, healthier home



Quality review and sign off

- Final inspection from your Retrofit Coordinator
- Collect all handover documents



Enjoy your warmer, healthier home!

- ✓ Higher home value
- ✓ Lower energy bills
- ✓ Fewer CO2 emissions
- ✓ A healthier, more comfortable place to live



Start with your Home Energy Plan today

<https://furnow.com/surrey/>

For more information

Contact us at

e: hello@furnow.com

t: 0330 1656 147





Q&A



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